



Enable Ireland National Assistive Technology Training Service Sandymount Avenue, D04 T959 Tel: (01) 2184100 <u>www.enableireland.ie/at</u>

## AT Loan Library Terms and Conditions

## Introduction

The <u>Enable Ireland AT loan library</u> is a great resource where therapists and service owners can benefit from equipment trials to test its suitability before purchasing. So that we can maintain an efficient and reliable service, we require all borrowers to agree to the following terms and conditions.

## **Terms and Conditions**

- 1. Each PDS centre/partner agency must have an assigned Responsible Person. This person and the borrower will receive notifications of late or overdue loans. The Responsible Person is expected to assist the library in collecting missing or overdue items and handling invoices from the library should the need arise.
- 2. Members will be required to complete an application to gain access to the library system which will cover consent to access and data processing.
- 3. Each member can borrow 4 items at any one time. Increasing this limit is done at the discretion of the library staff and cannot be guaranteed.
- Our loan period is 30 days. You will be notified of the borrowed items and their return date when we dispatch them. See the <u>loan process chart</u> for more information.

- 5. If you wish to extend your loan beyond the 30 days, please contact the library (atlibrary@enableireland.ie). Extensions are only issued at the discretion of the library staff and cannot be guaranteed.
- 6. If the loan equipment is considered unsuitable, we request that you return it immediately. This could benefit others waiting for the item to be returned.
- 7. All borrowed equipment must be returned, including charging cables and cases.
- 8. Borrowers will be liable for the cost of borrowed items if they are lost or damaged beyond reasonable wear and tear.
- 9. Please contact the library immediately to report missing or damaged equipment. Failure to report broken/lost equipment may result in a financial penalty and/or suspension of your membership.
- 10. Failure to return the equipment by the due date will result in unnecessary delays for other borrowers. Repeated borrowing beyond the loan period without an approved loan extension from the library may result in suspending your membership and issuing an invoice for replacing the overdue items to your Centre's Responsible Person.
- 11. When the loan period is about to expire (ideally a few days in advance of this date):
  - a) Pack the loan items in the same packaging/bag they came to you in. Ensure all parts of the loan are sent back together, such as power supplies and cables.
  - b) Place our address details below on the parcel.
  - c) Complete the <u>**Request Courier Form**</u>, and we will organise DPD for collection.
- 12. By using this device any software or service accessed through the device, users acknowledge and agree that they are solely responsible for any personal or sensitive data they choose to upload/access. It is strongly recommended that users refrain from uploading/accessing sensitive information on the device (e.g. Banking information). Enable Ireland explicitly disclaims any responsibility for the user's data, emphasising that users engage with the device at their own risk. It is essential users exercise caution with the apps used and information loaded onto each device.

If you have any queries, please contact us at:

atlibrary@enableireland.ie

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